



# BANGALORE TOUR AND TRAVEL

One stop for all your travel desires

Dear Sir/Madam,  
Greeting from Bangalore Tour and Travel

## **Terms and Conditions for Bangalore Tour and Travel – Bus Ticket Booking**

By booking bus tickets through Bangalore Tour and Travel, you agree to the following terms and conditions, which incorporate the policies of the respective bus operators. These terms and conditions are in addition to the specific bus provider's policies.

### **1. Booking and Confirmation**

1. All bus ticket bookings made through Bangalore Tour and Travel are subject to seat availability and confirmation from the respective bus operator.
2. The booking is confirmed only after full payment is received and a ticket is issued by the bus provider.
3. Bangalore Tour and Travel acts as an agent, and all bookings are governed by the bus operator's terms and conditions.

### **2. Fares and Payment**

1. The fares displayed during the booking process are subject to change based on the policies of the bus operator and may vary depending on demand, availability, and operator discretion.
2. Full payment is required at the time of booking. We accept payment via credit card, debit card, net banking, and other options as mentioned at the time of booking.
3. The total fare includes the base fare, applicable taxes, and service charges. Any additional fees levied by the bus provider are payable by the customer.

### **3. Cancellation and Refunds**

1. Cancellation of bus tickets must be made through Bangalore Tour and Travel but is subject to the bus operator's cancellation policy.
2. Cancellation fees will apply as per the bus provider's policy. No refunds will be processed for cancellations made outside the allowable period set by the bus provider.
3. Refunds (if applicable) will be processed as per the bus operator's policies and may take time to reflect in your account.

### **4. Changes and Amendments**

1. Changes to bus bookings, such as travel dates or passenger details, are subject to the policies of the respective bus operator.
2. Any requests for modifications must be submitted in advance, but we cannot guarantee that all change requests will be accommodated due to bus operator restrictions.
3. Additional charges may apply for any modifications, as per the policies of the bus operator.

### **5. Seat Allocation**

1. Seat allocation is handled by the bus operator, based on availability at the time of booking.



[www.bangaloretourandtravel.com](http://www.bangaloretourandtravel.com)



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2. Any seat preferences made during booking will be accommodated based on availability and at the discretion of the bus operator.
3. In case of overbooking or other operational issues, the bus operator reserves the right to change or reallocate seats.

### **6. Boarding and Documentation**

1. Passengers are required to carry valid identification and the e-ticket or physical ticket provided at the time of booking.
2. It is the passenger's responsibility to arrive at the boarding point on time. Bangalore Tour and Travel and the bus operator are not responsible for delays caused by late arrivals at the boarding point.
3. The passenger must follow all rules set by the bus operator regarding check-in times and boarding procedures.

### **7. Bus Delays and Cancellations**

1. Bangalore Tour and Travel is not responsible for any delays, cancellations, or rescheduling of bus services by the operator.
2. Any compensations, rescheduling, or refunds due to cancellations or delays are subject to the bus operator's terms and policies.

### **8. Baggage Allowance**

1. Baggage allowance is determined by the bus operator and may vary based on the type of service.
2. Passengers are responsible for their own belongings, and the bus operator or Bangalore Tour and Travel shall not be liable for any lost, stolen, or damaged baggage during the journey.

### **9. Travel Insurance**

1. Bangalore Tour and Travel does not offer travel insurance with bus bookings. Passengers are encouraged to arrange their own travel insurance for protection against unforeseen circumstances such as accidents, loss of luggage, or medical emergencies.

### **10. Liability**

1. Bangalore Tour and Travel acts solely as an intermediary for booking bus services and is not responsible for the actual operation of the buses or any issues related to the journey.
2. We are not liable for any delays, cancellations, schedule changes, or issues caused by the bus operator.
3. Any grievances or disputes regarding service quality, bus condition, or driver behavior must be directed to the bus operator.

### **11. Force Majeure**

1. Bangalore Tour and Travel shall not be held liable for failure to provide services due to events beyond our control, including but not limited to natural disasters, strikes, government restrictions, or interruptions in bus operations.





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### **12. Governing Law**

1. These terms and conditions are governed by the laws of India, and any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts in Bangalore.

By using the services of Bangalore Tour and Travel for bus bookings, you acknowledge that you have read, understood, and agreed to these terms and conditions, in conjunction with the specific policies of the bus operator.



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