



BANGALORE TOUR AND TRAVEL

One stop for all your travel desires

Dear Sir/Madam,
Greeting from Bangalore Tour and Travel

Terms and Conditions for Bangalore Tour and Travel – Outstation Cab Booking (300 km per Day)

By booking an outstation cab with Bangalore Tour and Travel under the 300 km per day package, you agree to the following terms and conditions. These conditions are applicable in addition to any specific terms provided at the time of booking.

1. Booking and Confirmation

- 1 All outstation cab bookings are subject to vehicle availability.
- 2 A booking is considered confirmed only after full or partial payment is received, as communicated at the time of booking, and a confirmation is provided by Bangalore Tour and Travel.
- 3 Details of the cab and driver will be shared prior to the scheduled journey, including the vehicle number and driver's contact information.

2. Service Package

- 1 The standard outstation package includes multiples of 300 kilometers of travel per day.
- 2 If the journey exceeds 300 km per day or provided km, additional charges will be levied based on the agreed rate per extra kilometer.

3. Fares and Payment

- 1 The fare for the outstation trip includes the base fare for 300 km per day and additional applicable taxes, and service charges.
- 2 Additional expenses such as tolls, parking fees, interstate taxes, driver allowances, or any other incidental charges must be borne by the customer.
- 3 Full payment must be made before the journey begins unless otherwise specified. We accept payment via credit/debit cards, UPI, net banking, or other available methods.

4. Additional Charges

- 1 Extra Kilometers: If the cab covers more than 300 km in a day or provided km, additional charges will be calculated at the rate agreed upon at the time of booking.
- 2 Driver Allowance: A daily driver allowance, as communicated during booking, will be applicable for all outstation trips.
- 3 Night Driver Allowance: A night driver allowance will be applicable if vehicle runs after 10 PM to 6 AM, as communicated during booking, will be applicable for all days outstation trips.

5. Cancellation and Refunds

- 1 Cancellations made up to 48 hours before the scheduled pickup will be eligible for a full refund.
- 2 Cancellations made within 48 hours of the pickup time may incur a cancellation fee as per Bangalore Tour and Travel's policy.



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- 3 In the case of a no-show by the customer, the booking will be considered canceled, and no refund will be provided.
- 4 Refunds (if applicable) will be processed based on the original payment method and may take several business days.

6. Changes and Amendments

- 1 Any changes to the booking, such as date, time, or destination, must be requested at least 24 hours in advance. Such changes are subject to availability and approval by Bangalore Tour and Travel.
- 2 Additional charges may apply if the new travel itinerary increases the distance or duration of the journey.
- 3 Package cost will be taken as full amount even if the trip is abandoned in between and no refund will be provided after the final confirmation.
- 4 Vehicle will be provided as per itinerary (point to point basis, and no disposal).
- 5 In case of any diversion due to landslide/road block any additional cost incurred with be payable directly by the guest.

7. Fuel and Kilometer Policy

- 1 The cab's fuel usage is included in the fare for 300 km per day.
- 2 If the total travel distance exceeds the 300 km limit, the customer will be charged extra for each additional kilometer, as communicated during booking.
- 3 The total kilometers will be calculated from the garage to garage (i.e., from the starting point of the cab's location to the drop-off and return to the garage).

8. Passenger Responsibilities

- 1 Passengers must carry valid identification and any required travel documents.
- 2 Passengers are responsible for being punctual at the pickup and drop-off points. Delays caused by the customer may result in additional charges.
- 3 Any damage caused to the vehicle by the passengers will be charged accordingly.

9. Driver's Responsibility

- 1 The driver will not exceed speed limits or break traffic rules under any circumstances, even at the request of passengers.
- 2 The driver has the right to refuse to travel to unsafe areas or locations where road conditions are unsuitable for the vehicle.

10. Baggage and Personal Belongings

- 1 Passengers are responsible for their own baggage and personal belongings. Bangalore Tour and Travel is not responsible for any loss or damage to personal items left in the cab during the journey.
- 2 Any special requests for luggage capacity or specific vehicle requirements must be communicated at the time of booking.





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11. Breakdowns and Mechanical Failures

- 1 In the unlikely event of a vehicle breakdown during the trip, Bangalore Tour and Travel will make reasonable efforts to provide an alternate vehicle or resolve the issue in a timely manner.
- 2 Bangalore Tour and Travel is not liable for any delays, missed connections, or other issues caused by mechanical failures or unavoidable circumstances.

12. Force Majeure

- 1 Bangalore Tour and Travel will not be held liable for failure or delay in providing services due to circumstances beyond our control, including but not limited to natural disasters, strikes, traffic conditions, road closures, or other unforeseen events.

13. Liability

- 1 We are not liable for any delays, cancellations, or issues that arise due to traffic, weather, or other factors outside our control.
- 2 Any grievances regarding the cab's condition, driver behavior, or service quality must be reported to us for resolution.

14. Travel Insurance

- 1 Bangalore Tour and Travel does not provide travel insurance for outstation trips. Customers are encouraged to obtain their own insurance to cover accidents, loss of property, or medical emergencies during the trip.

15. Governing Law

- 1 These terms and conditions are governed by the laws of India, and any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts in Bangalore.

By booking an outstation cab through Bangalore Tour and Travel, you acknowledge that you have read, understood, and agreed to these terms and conditions.

