



BANGALORE TOUR AND TRAVEL

One stop for all your travel desires

Dear Sir/Madam,
Greeting from Bangalore Tour and Travel

Terms and Conditions for Bangalore Tour and Travel – Train Ticket & Tatkal Ticket Booking

By booking train tickets, including Tatkal tickets, with Bangalore Tour and Travel, you agree to the following terms and conditions, which incorporate the **Indian Railways Catering and Tourism Corporation (IRCTC) rules and policies.**

1. Booking and Confirmation

1. All train ticket bookings made through Bangalore Tour and Travel are subject to seat availability as per IRCTC.
2. The ticket booking is confirmed only when full payment is received and the booking status is confirmed by IRCTC.
3. We act as an agent and follow all IRCTC policies. Any changes or cancellations in ticket status are governed by IRCTC rules.

2. Tatkal Ticket Booking

1. Tatkal tickets are booked on a first-come, first-served basis, as per the IRCTC Tatkal quota rules.
2. Tatkal booking timings and seat availability are strictly governed by IRCTC policies. We cannot guarantee seat availability under Tatkal quota.
3. Higher fare and service charges may apply for Tatkal ticket bookings as per IRCTC norms.

3. Fares and Payment

1. The fare displayed during booking is inclusive of the base fare, taxes, and service charges levied by IRCTC. Any additional service fees by Bangalore Tour and Travel will be communicated at the time of booking.
2. Payments must be made in full at the time of booking. We accept various modes of payment such as credit cards, debit cards, net banking, and other methods as specified during the booking process.
3. Fares are subject to change as per IRCTC rules, and Bangalore Tour and Travel is not responsible for any price fluctuations.

4. Cancellation and Refunds

1. Cancellation requests for both regular and Tatkal train tickets must be submitted through Bangalore Tour and Travel but are subject to IRCTC's cancellation policies.
2. IRCTC levies cancellation fees for confirmed tickets. No refunds are provided for confirmed Tatkal tickets, as per IRCTC policy.
3. Refunds (if applicable) will be processed in accordance with IRCTC's rules and timelines. Bangalore Tour and Travel is not responsible for any delays in refund processing by IRCTC.



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5. Changes and Amendments

1. Train ticket amendments, such as changes to travel dates or passenger details, are subject to IRCTC's policies.
2. All change requests must be submitted in advance, and Bangalore Tour and Travel cannot guarantee the fulfillment of such requests due to IRCTC's limitations.
3. Charges or penalties may apply for modifications, as determined by IRCTC.

6. Seat Allocation

1. Seat allocation is done by IRCTC based on availability, class, and booking quotas.
2. For Tatkal tickets, seat preferences may not be guaranteed. The final decision on seat allocation lies with IRCTC.

7. Travel Documentation

1. It is the passenger's responsibility to carry valid identification (Aadhar, PAN, passport, etc.) and the necessary documents required for train travel.
2. E-tickets or physical tickets, along with valid ID, must be presented during the journey as mandated by IRCTC.

8. Train Delays and Cancellations

1. Bangalore Tour and Travel is not responsible for train delays, rescheduling, or cancellations by Indian Railways.
2. Any compensation or alternative arrangements due to delays or cancellations are governed by IRCTC's policies.

9. Liability

1. Bangalore Tour and Travel acts only as a booking agent and is not responsible for train operations or any inconvenience caused due to IRCTC's changes in schedule, seat availability, or service issues.
2. We are not liable for any loss, damage, or inconvenience caused by train cancellations, delays, or denial of boarding due to insufficient travel documents or other reasons.

10. Force Majeure

1. Bangalore Tour and Travel shall not be held liable for failure or delay in providing services due to circumstances beyond our control, including but not limited to natural disasters, strikes, government restrictions, or interruptions in IRCTC services.

11. Governing Law

2. These terms and conditions are governed by the laws of India, and any disputes arising from these terms will be subject to the jurisdiction of courts in Bangalore.
3. By using the services of Bangalore Tour and Travel for train ticket booking, you acknowledge that you have read, understood, and agreed to the above terms and conditions in conjunction with IRCTC's policies.

