



## BANGALORE TOUR AND TRAVEL

One stop for all your travel desires

Dear Sir/Madam,  
Greeting from Bangalore Tour and Travel

### **Terms and Conditions for Bangalore Tour and Travel – Cab Booking (12 Hours/120 km)**

By booking a cab with Bangalore Tour and Travel under the 12 hours/120 km package, you agree to the following terms and conditions. Please read these carefully before proceeding with the booking.

#### **1. Booking and Confirmation**

1. All cab bookings made through Bangalore Tour and Travel are subject to vehicle availability.
2. A booking is confirmed once full or partial payment (as applicable) is made and a booking confirmation is provided.
3. Any special requests or specific vehicle preferences will be considered based on availability but are not guaranteed.

#### **2. Service Package**

1. The standard package includes 12 hours of service or 120 kilometers of travel, whichever comes first.
2. After the completion of the 12 hours or 120 km, additional charges will apply for extra hours or distance traveled, based on the rate agreed upon at the time of booking.

#### **3. Fares and Payment**

1. The fare for the 12 hours/120 km package includes the base fare.
2. Additional charges such as taxes, service charges, tolls, parking fees, or interstate taxes (if applicable) will be borne by the customer and paid directly during the journey.
3. Payment must be made in full prior to the journey or as per the payment terms communicated during the booking process. We accept credit/debit cards, UPI, net banking, and other available payment methods.

#### **4. Additional Charges**

1. Any service exceeding the 12-hour or 120 km limit will be charged extra. The additional charges will be calculated based on the per-hour and per-km rate applicable at the time of booking.
2. Waiting time, if any, beyond the specified duration will be charged as per the per-hour rate.
3. Nighttime surcharges may apply for services between 10 PM to 6 AM

#### **5. Cancellation and Refunds**

1. Cancellations made up to 24 hours before the scheduled pickup time will be eligible for a full refund.
2. Cancellations made within 24 hours of the pickup time may incur cancellation charges, as per Bangalore Tour and Travel's policy.
3. In the event of a no-show by the customer, the booking will be considered canceled, and no refund will be issued.



[www.bangaloretourandtravel.com](http://www.bangaloretourandtravel.com)



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4. Any refunds will be processed based on the original mode of payment and may take several business days to reflect.

### 6. Amendments and Changes

1. Changes to the booking, such as rescheduling or changing the destination, can be requested but are subject to availability and approval by Bangalore Tour and Travel.
2. Any amendments made after the journey has commenced will result in additional charges.

### 7. Cab and Driver Information

1. Information regarding the cab and driver will be shared with the customer before the journey, including the vehicle number, driver's contact details, and estimated time of arrival.

### 8. Passenger Responsibilities

1. Passengers must be ready for pickup at the agreed-upon time and location. Delays caused by the passenger will count towards the total duration of the service.
2. Any damage to the cab caused by the passengers during the journey will be the responsibility of the passenger, and repair costs may be charged accordingly.

### 9. Service Limitations

1. The service is valid only for local travel within the city unless otherwise specified at the time of booking.
2. The cab driver reserves the right to refuse travel beyond the service area or in cases where safety may be compromised.

### 10. Liability

1. Bangalore Tour and Travel acts solely as a booking agent for cab services and is not responsible for the operation of the cabs or the behavior of the drivers.
2. We are not liable for any delays, cancellations, or issues caused by traffic, weather, breakdowns, or other factors outside our control.
3. Any disputes or grievances regarding service quality should be directed to Bangalore Tour and Travel, and we will make reasonable efforts to resolve the issue.

### 11. Force Majeure

1. Bangalore Tour and Travel is not responsible for failure or delay in providing services due to events beyond our control, including but not limited to natural disasters, strikes, civil unrest, or traffic restrictions.

### 12. Governing Law

1. These terms and conditions are governed by the laws of India, and any disputes arising from these terms will be subject to the jurisdiction of the courts in Bangalore.

By using Bangalore Tour and Travel's cab booking services, you acknowledge that you have read, understood, and agreed to these terms and conditions.

