



BANGALORE TOUR AND TRAVEL

One stop for all your travel desires

Dear Sir/Madam,
Greeting from Bangalore Tour and Travel

Terms and Conditions for Bangalore Tour and Travel – Payments

By making a payment to Bangalore Tour and Travel, you agree to the following terms and conditions. These terms govern the payment process for all services offered by Bangalore Tour and Travel, including but not limited to flight bookings, hotel bookings, cab bookings, holiday packages, and other travel-related services.

1. Payment Methods

- 1 We accept various payment methods, including credit cards, debit cards, UPI, net banking, and other digital payment platforms. Specific payment options may vary depending on the services being booked.
- 2 All payments must be made in Indian Rupees (INR) unless otherwise specified.
- 3 Payment through certain methods, such as international credit cards or wire transfers, may incur additional processing fees, which will be communicated at the time of payment.

2. Booking Confirmation

- 1 A booking is considered confirmed only upon receipt of the full payment (or partial payment, as per the service-specific policy) and a confirmation is sent by Bangalore Tour and Travel.
- 2 For services where partial payment is allowed, the remaining balance must be paid within the deadline specified at the time of booking. Failure to make timely payments may result in cancellation of the booking and forfeiture of any deposits paid.
- 3 Prices quoted at the time of booking are subject to change unless full payment is received, as per the terms of the service provider (airlines, hotels, etc.).

3. Payment Security

- 1 Bangalore Tour and Travel uses secure payment gateways to ensure that your payment information is protected during the transaction process.
- 2 We do not store any sensitive payment information, such as credit card details. All transactions are processed using industry-standard encryption protocols.
- 3 You are responsible for ensuring the confidentiality of your payment details and account information. Bangalore Tour and Travel will not be liable for any unauthorized transactions resulting from customer negligence.

4. Deposit and Advance Payments

- 1 For certain services such as holiday packages or long-term bookings, an advance deposit may be required to secure your reservation.
- 2 The amount of the deposit and the balance payment terms will be specified at the time of booking.
- 3 Failure to pay the deposit within the specified time frame may result in the booking being canceled, and any seats or reservations held will be released without notice.



www.bangaloretourandtravel.com



bangaloretourandtravel@gmail.com



+91 7899379827



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5. Refunds and Cancellations

- 1 Payments for services canceled by the customer may be subject to cancellation fees, depending on the service provider's terms and the time of cancellation.
 - a) **Flight Bookings:** Refunds are subject to the airline's cancellation policy. Cancellation charges may apply.
 - b) **Hotel Bookings:** Refunds will depend on the hotel's cancellation terms. Some bookings may be non-refundable.
 - c) **Holiday Packages:** Refunds for canceled holiday packages will be governed by the specific terms provided at the time of booking.
- 2 Refunds (if applicable) will be processed using the original method of payment and may take 7-10 business days to reflect in your account.
- 3 In the event of a service cancellation due to factors beyond our control (such as natural disasters or government restrictions), refunds will be processed according to the policies of the respective service providers.

6. Disputes and Chargebacks

- 1 If you believe a payment was made in error or you did not authorize a transaction, please contact Bangalore Tour and Travel immediately for resolution.
- 2 Customers must provide accurate and detailed information about the transaction in question to facilitate the investigation.
- 3 In cases of chargebacks initiated by the customer's bank or credit card provider, Bangalore Tour and Travel reserves the right to dispute the chargeback if the payment was authorized and valid.

7. Taxes and Fees

- 1 All prices quoted for services are inclusive of applicable taxes unless otherwise stated. Taxes may include Goods and Services Tax (GST), service charges, and any other applicable government levies.
- 2 Certain services may incur additional fees such as convenience charges, processing fees, or service charges, which will be communicated at the time of booking.

8. Partial Payments

- 1 For some services, Bangalore Tour and Travel may offer partial payment options where an initial deposit secures the booking, and the balance is paid later.
- 2 The due date for the balance payment will be clearly communicated, and failure to pay the balance on time may result in the cancellation of the booking and forfeiture of the deposit.

9. Payment Deadlines

- 1 Payment deadlines will vary based on the type of service and booking terms. Customers are responsible for adhering to the payment schedule provided at the time of booking.
- 2 Failure to make payment by the specified deadline may result in the automatic cancellation of the service without prior notice.





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10. Non-Payment Consequences

- 1 In the event that payment is not received by the due date, Bangalore Tour and Travel reserves the right to cancel the booking and release any reserved services without further notice.
- 2 Any deposits or advance payments made before the due date may be forfeited in the event of non-payment.

11. Exchange Rates

- 1 For international bookings, any payment involving foreign currencies will be converted into Indian Rupees (INR) at the prevailing exchange rate at the time of transaction.
- 2 Exchange rates are subject to fluctuations, and Bangalore Tour and Travel is not responsible for any changes in the exchange rate between the time of booking and payment processing.

12. Governing Law and Jurisdiction

- 1 These terms and conditions are governed by the laws of India, and any disputes arising from payments will be subject to the exclusive jurisdiction of the courts in Bangalore.

13. Modifications

- 1 Bangalore Tour and Travel reserves the right to modify or amend these payment terms at any time without prior notice. Changes will be communicated to customers and will apply to future bookings.

By making a payment to Bangalore Tour and Travel, you acknowledge that you have read, understood, and agreed to these terms and conditions.

